



## Helping Hand Volunteer

Location: Staffordshire

Supported by: Volunteer Befriending Lead and Volunteer Officer

Time commitment: Minimum of 2 hours per week

Duration: Minimum commitment 12-weeks

### About Us

Honeycomb Group is a team of social-minded brands working together to build happy homes and better lives across Staffordshire and its surrounding areas. Through support and housing services, we help people feel secure, connected, and confident.

Revival, one of our brands, supports older and vulnerable people to live independently in their own homes for longer. We do this through tailored practical services and community-led initiatives like Helping Hand, which connects people with volunteers to provide help with everyday tasks.

### About the Helping Hand Service (HHS)

HHS is Revival's community-led initiative offering practical support to vulnerable individuals who may struggle with everyday tasks. From light home maintenance to shopping and transport, our volunteers help improve safety, comfort, and independence.

You don't have to do it all – as a Helping Hand Volunteer, you can choose to support just one area or several—whatever suits your skills, interests, and availability. Every helping hand counts.

### Ways you can help

- You can support with general maintenance and repairs, such as tightening screws, fixing hinges, assembling furniture, hanging pictures, and repairing door handles.
- You may choose to help with outdoor and gardening tasks, including mowing lawns, weeding, planting, and brushing leaves.
- If you feel confident, you can assist with light electrical tasks, like changing light bulbs, installing light fixtures, and replacing batteries.
- Volunteers can also provide help with light plumbing tasks, such as unclogging drains, fixing leaky taps, or replacing shower heads.
- There are opportunities to support with painting and decorating, which may involve touch-up painting, removing wallpaper, and hanging curtains or blinds.
- If you're tech-savvy, you can offer basic technology support, like setting up Wi-Fi, connecting smart devices, or helping with basic computer use.
- You can also help with shopping assistance, by supporting individuals with their grocery and essential shopping needs.
- Finally, you may choose to provide transport support, by offering lifts to medical appointments, local shops, or community events.

### What we're looking for

- Friendly, respectful, and patient individuals
- Basic DIY or practical skills (training available)
- Good communication
- A desire to make a positive impact

### Requirements

- DBS check (if working with vulnerable adults)
- Valid driving license (for transport roles)
- Ability to perform light physical tasks safely

### What you'll gain

- The joy of helping others and making a real difference
- New skills and meaningful connections
- Ongoing support and training from the HHS team

### Volunteer profile

We ask that you are:

- Friendly, empathetic, and patient.
- A good communicator, using active listening skills.
- Non-judgmental and respectful of diverse backgrounds and experiences.
- Reliable, consistent, and able to commit to regular visits.
- Understanding of challenges faced by isolated or vulnerable individuals.
- Minimum age to volunteer as a befriender is 18.

### Training and support provided

- Induction and role-specific training (e.g. safeguarding, confidentiality, guidance, and boundaries for the befriending relationship).
- Ongoing support and supervision from the Volunteer Officer
- Access to resources and development opportunities to enhance skills.

### Benefits of volunteering as a Helping Hand volunteer:

- Be part of a supportive and friendly organisation and team whose mission is to create happy homes and ensure everyone has access to one.
- Give something back by reducing social isolation and improving lives.
- Meet new people, make new friends, and gain new perspectives.
- Develop and improve communication, interpersonal and listening skills.
- Gain valuable volunteering experience for personal or professional development.
- Access to ongoing training and development opportunities.
- Payment of travel expenses.

### Feel inspired?

If you are interested in this role, please complete the volunteer enquiry form via our website or contact the team on **07717 658867**.